



How to return your items to Profound Glass:

1. Please print, fill out and send this page with your return. If you do not have access to a printer please write all the information requested below onto a piece of paper and include it with your return.
2. Please send your return to the following address using USPS delivery confirmation if the value is less than \$200 or USPS signature confirmation if the return is worth more then \$200:

Profound Glass Works
 C/O Returns
 PO Box 161988
 Austin Texas 78716

3. Email us the tracking info - returns@profoundglass.com. A picture of the tracking info works great
4. When we receive your return, we will post the applicable credit back to you in the form that was used for the original purchase, and send you an email letting you know your return has been processed.

Please Note: If you would like to exchange your item for something different, please return the unwanted items using the above steps and place a new order for the items you would like instead.

Invoice #:

Name:

Address:

Phone number (required):

Email:

Item number on invoice (No.)	Quantity being returned	Description of item

Reason for return (Please circle):

Not what I wanted

Not what I ordered

Damaged

No longer need product

Other (please describe):